

Please bear with us as we all try to get back to the new normal. Please excuse any initial glitches as we try to make the process as seamless as possible.

July Paid Online Classes

Starting Monday July 6th, we are starting a new schedule. After offering free classes for three months, we are going back to normal paid classes. Our sincere thanks to all those who kept their memberships active during this time as well as all the donations.

We have moved the class times to keep it close to the pre-SIP schedule time. We hope you will continue to enjoy your classes with us.

The next few sections will talk in detail about:

1. How to create an online account?
2. Sign the new waiver form - Mandatory for all
3. How to use your membership?
4. How to register for a class?
5. How to reactivate your membership
6. July schedule

If you have any further questions, please do not hesitate to email us back.

Email: info@almadenyoga.com

Thank you.

How do I create an online account?

1. Go to our website - www.almadenyoga.com
2. Click on **Client Login**
 - o This is the MindBody online account which will connect you to reserve a class
 - o **You must reserve a class to get the link to join the online class**
3. If you already have an account:
 - o Your email HAS TO match with what you gave us in the waiver form
 - o If your email address is not found, you will not be able to create an account
 - o If you are having trouble, please send an email to info@almadenyoga.com
4. If you do not have an account:
 - o Click **Create Account**
 - o Enter the required details
5. Once you create your account you will be prompted to sign the new waiver.

SIGNING THE NEW WAIVER:

The new waiver can be signed at the time of log-in or when you reserve a class. **It is mandatory for you to approve of the new waiver.** You only have to do it once - the first time you reserve a class.

1. As you login you will be prompted to sign the new waiver
 2. You must accept the waiver before getting into your account or signing in for a class
 3. Please make sure to read and complete this process
 4. When you register for a class, the system will prompt if you have ignored signing of the waiver
-

How to use your membership?

Starting July 6th all online classes will be paid. You will need to have a membership with Almaden Yoga to access the classes.

For all membership related questions please send an email to: memberships@almadenyoga.com

Make sure you have one of the following memberships:

1. **ANNUAL MEMBERSHIP:**
 - We are extending all annual memberships by 2-months
 - We will be sending you an email with your new membership ending date
2. **MONTHLY MEMBERSHIP:**
 - All those who have supported us during SIP we will be gifting you 2-months of free yoga-after Dec 30th 2020 - your Christmas 2020 gift from Almaden Yoga
 - If you terminated your membership due to SIP please send us an email. We will be happy to re-activate your monthly membership
3. **PACK OF CLASSES**
 - If you have bought a pack of 5 or 10 classes directly from Almaden Yoga you can use these packs
 - We are extending all packs by 60 days starting July 6th
 - If your pack has expired during the SIP (March 15th to June 30th) please send us an email so we can re-activate your account
4. **GROUPON/WELCOME OFFER**
 - Starting July 6th, all Groupons/Welcome Offers that started in Feb and/or expired during SIP will get 60-days to use their offer
 - If your coupon offer has expired during the SIP (March 15th to June 30th) please send us an email so we can re-activate your account

Make New Purchase

You can buy a drop-in and new pack of classes through our website

How to Register for a class?

Going forward you have to register for an online class. Based on your registration, you will be sent an email to join the class.

1. Go to our website www.almadenyoga.com
2. Click on **Client Login**
 - Click on **Sign In** and login into your MindBody account
3. If you did not sign the new waiver, you will be prompted to sign it at this point. Please make sure to complete this process
4. On the top right side click on **Classes**
5. You will then be able to pick the class and reserve your spot
6. You have a choice to reserve a recurring class at the same time slot
7. If you already have a membership (monthly/annual/pack) the system will permit you to reserve a class
 - If not, you will not be able to reserve your spot
8. Once you reserve your spot an email will be sent around 30-minutes before the start of the class with the link to join in.

How to join a class?

1. Click on the link sent in the email.
2. You may be prompted to log into your Mindbody account.